# **CLCNSW May Quarterlies Program**

Monday 15<sup>th</sup> May – Wednesday 17<sup>th</sup> May 2017 Registrations close: 5pm Wednesday 3<sup>rd</sup> May 2017

Day One: Yarn Up		
Monday 15 <sup>th</sup> May 2017, 9:00am – 4:00pm		
Venue	Gilbert and Tobin, Barangaroo, Tower 2	
Convenors	Zachary Armytage, CLCNSW	
Session description	A forum for Aboriginal workers in the Community Legal Sector to share their experience.	

## **Days Two and Three: Network Meetings and Presentations**

Tuesday 16th May 9:15am – 5:00pm; Wednesday 17 <sup>th</sup> May, 9:15am – 4:30pm		
Venue	ACON, Level 3, 414 Elizabeth St, Surry Hills NSW 2010	
Session description	Network meetings and presentations, open to all within the CLC sector in NSW. Some sessions are also open to FVPLCS and ALS workers.	

Day Four: Management Training Day		
Thursday 18 <sup>th</sup> May 9:00am – 4:30pm		
Venue	Ashurst, 5 Martin Place Sydney	
Session Description	Person Centred Supervision (places are limited, separate registration required) Presenter: Tim Childs	

#### With thanks to event sponsors and pro bono presentations from:

Gilbert + Tobin, Ashurst, Aboriginal Legal Service, Uncle Allen Madden, Legal Aid NSW, NACLC, Department of Premier and Cabinet, Price Waterhouse Coopers, and all contributing CLCs

We acknowledge that the land upon which these meetings are taking place is land of the Gadigal people of the Eora nation and pay our respects to elders past, present and emerging.

May Quarterlies Day Two - Tuesday 16 <sup>th</sup> May 2017 Venue: ACON Level 3, 414 Elizabeth St, Surry Hills NSW 2010		
AM Day 2 Sessions 1: 9:15am – 10:30am		Possible MCLE*
1.1 <u>Network</u> <u>Meeting:</u> Aboriginal Legal Access Program and Aboriginal & Torres Strait Islander Rights Working Group	<u>Convenors</u> : Zac Armytage, CLCNSW, Jo Groves, Northern Rivers CLC. <u>Description</u> : This network supports CLCs operating Aboriginal legal access type programs by sharing experience and knowledge.	
1.2 <u>Network</u> <u>Meeting:</u> Employment & Discrimination Law	<u>Convenors:</u> Annette van Gent, MLC, Alexandria Robinson, SWSLC, Shane Wescott, Justice Connect <u>Description:</u> This network brings employment & discrimination lawyers together to discuss current issues in relation to employment and discrimination law. <u>Presenter:</u> Carmine Santone from Santone Lawyers Workers will speak on Compensation and Employment Law	Substantive Law
1.3 <u>Network</u> <u>meeting:</u> Domestic Violence & Victims Compensation	<u>Convenors:</u> Louisa McKimm, IARC & Liz Snell, WLSNSW <u>Description:</u> This network meeting addresses issues affecting DV/VC policies and legislation and makes recommendations to govt and non govt agencies.	Substantive Law
1.4 <u>Network</u> <u>meeting:</u> Coordinators & Directors	<u>Convenor</u> : Russell Westacott, Seniors Rights Service <u>Description</u> : Coordinators & Directors share key information and respond to Legal Aid issues. This session includes an update by Legal Aid.	
	Welcome to Country 10:30am – 10:40am Morning Tea & CLCNSW welcome 10:40am – 11:00am	
AM Day 2 Sessions	2: 11:00am – 12:30pm	Possible MCLE*
2.1 Professional Development: Financial Reports and Audits	<u>Facilitator:</u> Julie Robson, Financial Services, CLCNSW <u>Description:</u> Ask the right questions – how do you (as a Coordinator and/or Finance Manager) get the right information to know what's really happening financially? A look at Financial Reports and Audits and what you should expect to find out. <u>Speaker:</u> TBA	
2.2 Professional development: Cultural Safety	Facilitator:Bobby Murray, Central Coast CLCDescription:New resourcesOverview of NACLC's recently launched Guides for working with Aboriginal and Torres Strait Islander communities and employees.CLCNSW has developed a draft Reconciliation Action Plan (RAP) template for use by CLCs in NSWPresenters:Zac Armytage CLCNSW, Bobbi Murray, Central Coast LC	Professional Skills

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2.3 Service	Description: Finding your unique identity – strategies for	
Sustainability:	promoting and positioning your centre	
Finding	Presenter: Mark Riboldi, Communications Coordinator	
Organisation Identity	CLCNSW	
laentity	This session is open to attendance by workers from FVPLS providers and ALS providers.	
2.4 Committee	Convenors: Ali Mojtahedi, IARC, Annette Van Gent, MLC,	Practice
Meeting:	Hilary Kincaid, ICLC	Management
Professional	Description: The PII committee monitors & supports members' compliance with the Risk Management Guide & informs	
Indemnity Insurance	members of relevant legal practice issues. Principal Solicitors	
Committee (PII)	(or their delegate) are required to attend.	
Lu	nch (ACON Dining Room Ground Floor) 12:30pm – 1:15pm	
PM Day 2 Sessions	3: 1:15pm – 2:30pm	Possible MCLE*
3.1 Cultural Safety	Facilitator: Elizabeth Morley and Zac Armytage	
"Reparations for	Description: "Reparations for the Stolen Generations –	
the Stolen	Unfinished Business" - the NSW Govt response to Standing	
Generations – Unfinished	Committee report was tabled in the NSW Parliament on 2 Dec	
Business"	2016. This session will update progress on implementation of findings.	
Buomooo	Presenter: TBC	
	This session is open to attendance by workers from FVPLS	
	providers and ALS providers.	
3.2 Network	Convener: Martin Bangs, Tenants' Union	
<u>Meeting:</u>	Description: CLC administration and finance officers share	
Admin/Finance	relevant systems information and associated policies.	
Group		
	Afternoon tea 2:30pm – 2:45pm	
PM Day 2 Sessions	4: 2:45pm – 4:00pm	Possible MCLE*
4.1 <u>Network</u>	Convenor: Arlia Fleming, EECLC	
meeting:	Description: This committee is open to any RRR members to	
Regional Rural	discuss issues for service delivery and sustainability for CLCs	
Remote Issues Committee (RRR)	operating regionally and remotely.	
	This session is open to attendance by workers from FVPLS providers and ALS providers.	
4.2 Network	Convenors: Drew McCrae (FRLC), Leo Patterson Ross (TU)	
Meeting:	Description: Share current issues, information and make	
Technology and	suggestions to strengthen sector IT and communications.	
Communications	Presenters: Drew will present on Sample Letter Generators	
4.3 Service	Facilitator: Bruce Knobloch, CLCNSW	Practice
Sustainability:	Description: How to get stuff for free. Pro bono developments	Management
Building our non-	at PwC and like organisations.	
legal pro bono	Presenter: Jim Scollon, Price Waterhouse Coopers	
relationships		

4.4 Policy and Law <u>Reform:</u> Nudge Theory and	<u>Description:</u> What is nudge theory, or "behavioural insights? How can it shape justice policy or improve client outcomes?	
Behavioural Insights	This session will cover general theory about Behavioual Insights, including how it's been used internationally, examples such as FACS rent arrears text messages project and the DoJ Plain English ADVO project.	
	Presenter: Clare Power, Edwina James Behavioural Insights Unit, Department of Premier and Cabinet	
	This session is open to attendance by workers from FVPLS providers and ALS providers.	
PM Day 2 Sessions	5: 4:00pm – 5:00pm	Possible MCLE*
5.1 <u>Network</u> <u>meeting:</u> NACLC Animal Law Network	<u>Convener</u> : Tara Ward, Animal Defenders Office <u>Description:</u> Open to all CLC staff who are practising or interested in animal law issues. <i>This session is open to attendance by workers from FVPLS</i> <i>providers and ALS providers.</i>	Substantive Law
5.2 <u>Network</u> <u>Meeting:</u> Family Relationships Centres / CLCs	<u>Convener:</u> Helen Taranto, Principal Solicitor, Western Sydney Legal Centre Description: Discussion topic – Pre LAFDR disclosure of safety issues for a family.	Substantive Law
5.3 <u>Service</u> <u>sustainability:</u> CLASS Update	Facilitator:Description: CLASS UPDATE – project priorities, what has just been fixed, and the timeline for new features, such as reporting.NB Chris is also available for one to one sessions during the Quarterly for any trouble shooting on specific issues with CLASS your centre may have. Please schedule an individual session directly with CLCNSW by contacting Holly on holly_brooke@clc.net.au.Presenter: Chris Dubrow, IT Project Manager, NACLC	
5.4 <u>Professional</u> <u>Development</u> : <b>Social workers</b> / non-legal support workers	<u>Convener:</u> Liz Simpson (IARC) & Elizabeth Nagy (knowmore) <u>Description:</u> This session enables social and other support workers working in CLCs to share issues. NB: The future sustainability of this network is in doubt. New convenors are needed. If you have any interest in the continuation of the network please consider becoming a convenor and/or attend this session to indicate your interest in the network continuing. <i>This session is open to attendance by</i> <i>workers from FVPLS providers and ALS providers.</i>	

	May Quarterlies Day Three - Wednesday 17th May 2017	
Venue: ACON Level 3 414 Elizabeth St, Surry Hills NSW 2010		
	6: 9:15 am – 10:45am	Possible MCLE*
6.1 <u>Network</u> meeting:	<u>Convenors:</u> Bronwyn Ambrogetti, Hunter CLC; Nalika Padmasena, Seniors Rights Service; Pat Joyce, SRS	Professional Skills
Community Legal Education Workers	This session is open to attendance by workers from FVPLS providers and ALS providers.	
6.2 <u>Network</u> meeting:	<u>Convenors:</u> Julia Davis, Financial Rights Legal Centre, Jemima Mowbray, Tenants Union	
Law Reform & Policy	Description: "How to write an effective short submission" with representatives from NCOSS and the NSW Legislative Council	
	This committee is responsible for developing and responding to state and federal policies and advocating for the policies and related changes	
6.3 <u>Legal Services</u> <u>Delivery</u> Strata Collective	Description: Strata Collective Sales Service – an overview of this new service which both the Seniors Rights Service and Marrickville Legal Centre have been funded to provide.	Practice Management
Strata Collective Sales Service	Presenters: Seniors Rights Service and Marrickville Legal Centre	
	This session is open to attendance by workers from FVPLS providers and ALS providers.	
6.4 Professional	Facilitator: Liz Snell, WLS NSW	Professional
development:	Description: Case and Cultural Planning	Skills
Case and Cultural Planning	Presenters: TBA	
10:45 – 11:00 Morning Tea		
AM Day 3 Sessions	7: 11:00am – 12:30pm	Possible MCLE*
7.1 Network meeting:	<u>Convenors:</u> Carolyn Jones, WLSNSW; Camilla Pandolfini, PIAC	Substantive Law
Prisoners' Rights Working Group	<u>Description:</u> For CLC staff who visit clients in prison, work for, or have an interest in prisoners rights to share their experience, discuss current issues and contribute to policy development.	
7.2 Network	Facilitator: (Care Partners Project) Helen Campbell, WLSNSW	Substantive
Meeting:	<u>Convenor:</u> (Care & Protection Network) Liz Snell, WLSNSW	Law
CLC Care Partner Project & Care & Protection Network	<u>Description</u> : The care and protection network provides an opportunity for CLCs to discuss relevant care and protection practice and law reform issues.	

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7.3 CLC sector legal assistance partners Service planning and delivery updates	Facilitator:Polly Porteous CLCNSWDescription:Information sharing and consultation with otherlegal assistance providers; service mapping and referralpathways collaboration discussion.Presenters:Rob Roberts, Aboriginal Legal Service(NSW/ACT) Work Development Order Field Officer, AboriginalCivil Law Field Officer ProgramThis session is open to attendance by workers from FVPLSproviders and ALS providers.	Practice Management
7.4 Service Sustainability: Accreditation update	<u>Facilitator:</u> Laurel Draffen CLCNSW <u>Description:</u> Accreditation update – preparing for Accreditation assessment, feedback from the Accreditation coordinator, and six monthly reporting requirements	Substantive Law
Lunch 12:30pm – 1:	:30pm	
PM Day 3 Session 8	3: 1:30pm – 4:00pm	
Working Afternoon	tea @ 2:45	
8.1 <u>CLC State-</u> Wide Discussion &	Facilitator: Polly Porteous, Interim ED CLCNSW Description: Funding Campaign achievements and new campaign strategies Presenter; Mark Riboldi CLCNSW	
8.2 Quarterlies wrap up	Facilitator: Polly Porteous, Interim ED CLCNSW	



# May 2017 Quarterlies - Notes

## \* MCLE POINTS

#### Disclaimer

CLCNSW indicates whether a session may be appropriate to attract Mandatory Continued Legal Education (MCLE) points for professional development, but takes no responsibility if the content does not meet MCLE requirements. CLC solicitors should make their own assessment of whether the session meets their Continueing Porfessional Development (CPD) requirements, and maintain their own records for meeting CPD requirements. Further information about CPD requirements are available on the Law Society NSW website. Relevant extracts are copied below:

## Required MCLE (also known as CPD) units

The CPD year runs from 1 April to 31 March the following year and you are required to complete 10 CPD units each year.

Practitioners must include at least one (1) CPD unit every year in each of the following fields:

- Ethics and Professional Responsibility; examples of topics include:
  - Conflicts of interest
  - How to identify an ethical issue
  - Communicating direct with third parties
  - o Lawyer's duties to the court
  - Ethics within a technical legal context
- Practice Management and Business skills; examples of topics include:
  - Risk management
  - File management
  - o Cost rules
  - o Business planning
  - $\circ$  Financing a practice
  - Effective use of technology
- Professional Skills; examples of topics include:
- Communication and interpersonal skills Client interviewing
  - Plain English drafting
  - Negotiation and mediation skills
- Career and personal development Advocacy
- o Legal research
- Substantive Law; which includes topics relating to solicitors' areas of practice

#### Compliance and audit

CPD Audit - The Law Society verifies compliance with the CPD scheme by a random audit of solicitors each year.

#### **Obtaining your CPD units**

The CPD scheme is based on self-assessment of educational activity. If you assess that it is relevant to your immediate or long-term needs in relation to your professional development and practise of the law, then you can claim the activity towards satisfaction of the CPD requirements.

#### Legal Profession Uniform Continuing Professional Development (Solicitors) rules

Compliance with CPD is administered in accordance with the <u>Legal Profession Uniform Continuing</u> <u>Professional Development (Solicitors) Rules 2015</u>.

#### **CPD** Content

Rule 7 provides that each CPD activity undertaken by a solicitor must be an activity:

- 7.1.1 of significant intellectual or practical content and must deal primarily with matters related to the solicitor's practice of law; and
- 7.1.2 conducted by persons who are qualified by practical or academic experience in the subject covered; and
- 7.1.3 that extends the solicitor's knowledge and skills in areas that are relevant to the solicitor's practice needs or professional development.

# **CPD** Format

There are a variety of ways to meet your CPD requirements.

Rule 8.1 provides that a CPD activity may consist of:

8.1.1 a seminar, workshop, lecture, conference, discussion group, multimedia or web-based program (= I unit per hour minus refreshment breaks)

8.1.2 the research, preparation or editing by a solicitor of:

- 8.1.2.1 an article published in a legal publication, or
  - 8.1.2.2 a legal article published in a non-legal publication, or

8.1.2.3 published Law Report or other legal services, (= 1 unit per 1000 words, maximum 5 units)

or

8.1.3 the preparation and/or presentation by a solicitor of written or oral material to be used in a CPD activity or in other forms of education provided to solicitors and/or other professional and/or to other persons including those undertaking practical or supervised legal training (= 1 unit per hour, maximum 5 units), or

8.1.4 membership of a committee, taskforce or practice section of a professional association, designated local authority or the Law Council of Australia or of other committees, provided that the solicitor regularly attends its meeting, if the work performed on the committee, taskforce or practice section is of substantial significance to the practice of law and is reasonably likely to assist the solicitor's professional development

8.1.5 post graduate studies relevant to a solicitor's practice needs

Rule 8.2 - private study of audio/visual material or any other educational activity is only acceptable for CPD points if designed for the purpose of updating a solicitors knowledge or skills relevant to his or her practice needs (= I unit per hour minus refreshment breaks)

## **Role of Network conveners - Guidelines**

## **Requirements:**

- Experience and/or interest in the area of the network
- Commitment and availability to attend and lead network session at each Quarterly
- Willingness to be a point of contact between CLCNSW and the network
- Assisting CLCNSW to maintain email groups of people interested in work of the network

#### **Preparation for Quarterlies:**

- If appropriate, arrange speakers notify CLCNSW one month in advance to enable inclusion in the program
- Advise CLCNSW of any technology or other requirements for the network meeting at least one week prior to the date of Quarterly

#### Facilitate network meeting

- Prepare and distribute agenda
- Facilitate network meeting welcome participants, introduce guests, review any actions items from previous meeting, keep agenda items to time, facilitate discussion and any decision making within time frame

## **Meeting Administration**

- Ensure meeting minutes are kept
- Ensure participants sign in (registration forms provided) at each meeting
- Distribute and collect evaluation forms return to room folder at the end of the session

#### **Reporting and Accountability**

- Ensure an oral summary report of the network meeting is given at the end of each Quarterly at the Sector wide meeting
- Emailing copies of the minutes to the Network members
- Ensure meeting minutes are emailed to CLCNSW for record keeping

Community

Legal Centres

NSW